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North East London
Cancer Alliance

NELCA MDT Coordinator Training Modules Frequently Asked Questions (FAQ's)

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About The Training Modules

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Who is the training for?
The training is for current non-clinical staff working within cancer services in north east London, particularly Trackers, Pathway Navigators and MDT Coordinators, monitoring patients referred on a suspected cancer pathway.

What modules are available?
There are four modules

- Tracker
- MDT Coordinator
- Inter Provider Transfer
- Root Cause Analysis

Do I need to complete all the modules?
No. The modules available depend on your role.

Tracker /Pathway Navigator
Complete the Tracker module, which is compulsory. The IPT, RCA and MDT Coordinator modules are optional.

MDT Coordinator
Complete the MDT Coordinator module first. Once passed, IPT and RCA become available and are compulsory. The Tracker module is optional.

Can I complete optional modules?
Yes. Optional modules are available if you want to develop your understanding of other areas of the patient pathway.

Tracker and MDT Coordinator Modules

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Why are Tracker and MDT Coordinator separate modules?
The modules are separate so staff can complete the training relevant to their role.

Can I complete the module for the other role?
Yes. Trackers and Pathway Navigators can access the MDT Coordinator module as optional learning, and MDT Coordinators can access the Tracker module.

Is the training the same across North East London providers?
Yes. The training provides a consistent approach for Tracker, Pathway Navigator and MDT Coordinator roles across North East London.

Inter-Provider Transfer

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Who can access the IPT module?
IPT becomes available once Trackers or Pathway Navigators have passed the Tracker module, or MDT Coordinators have passed the MDT Coordinator module.

When should an IPT be sent when a patient transfers to another trust for treatment?
The IPT should be sent to the treating trust by day 38.

Why is day 38 important?
This gives the treating trust 24 days to treat the patient within the 62-day referral to treatment standard.

Is breach allocation covered in the training?
Yes. The IPT module uses five scenarios to explain how treatment and breach allocation apply depending on when the IPT is received and when treatment starts.

Root Cause Analysis (RCA)

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Who can access the RCA module?
For MDT Coordinators, RCA becomes available after the MDT Coordinator module has been passed. For Trackers and Pathway Navigators, RCA is optional.

What does the RCA module cover?
The module covers breach reporting, pathway delays and harm reviews.

Does the process end once treatment has started?
No. Further actions may still be required following the start of treatment.

Knowledge checks and completion

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Are there knowledge checks within the training?
Yes. The modules include knowledge checks to assess understanding of the training content.

What happens when I successfully complete a module?
You will receive a Certificate of Completion after successfully completing the module.

Are my results recorded?
Yes. Results are recorded so an overall pass or fail can be recorded for each module.

What happens if I answer a question incorrectly?
Feedback is provided to explain what is incorrect and give points to consider, without revealing the correct answer.

Why are the results recorded?
They help us identify where staff may need further support and where there may be areas of the training that need more explanation.

Use by other organisations

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Can other cancer alliances use these training modules?
No, not at the moment. Access is limited to staff working in north east London only. If you are interested in finding out more about the training modules, please email nelondonicb.nelcanceralliance@nhs.net

What if someone from outside a Trust, such as a GP practice or charity, wants to access the training?
The training is designed for people working in cancer services in trusts in north east London and is restricted to those staff only. If you have any further queries about these modules and access to them, please email nelondonicb.nelcanceralliance@nhs.net

I am interested in hearing more about how you set this up. Who can I contact?
Please email nelondonicb.nelcanceralliance@nhs.net

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